

# State Complaint Information

Each state expects the student to exhaust the University's grievance process before bringing the matter to the state. Complaints to states should be made only if the individual believes the University to be operating illegally in that state.

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## Alabama

<http://www.ache.alabama.gov/Content/Departments/NRI/federal-reg.pdf>

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## Alaska

<https://acpe.alaska.gov/ConsumerProtection>

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## Arizona

<https://ppse.az.gov/complaint>

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## Arkansas

<https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/>

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## California

[https://www.dca.ca.gov/consumers/complaints/oos\\_students.shtml](https://www.dca.ca.gov/consumers/complaints/oos_students.shtml)

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## Colorado

<https://highered.colorado.gov/Academics/Complaints/ComplaintPrivateInst.html>

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## Connecticut

<http://www.ctohe.org/StudentComplaints.shtml>

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## Delaware

<https://www.doe.k12.de.us/sara>

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## District of Columbia

<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

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## Florida

<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

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**Georgia**

<https://gnpec.georgia.gov/student-complaints>

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**Hawaii**

<http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/>

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**Idaho**

[https://boardofed.idaho.gov/SARA/Complaint\\_Procedures.asp](https://boardofed.idaho.gov/SARA/Complaint_Procedures.asp)

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**Illinois**

<http://complaints.ibhe.org/>

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**Indiana**

<http://www.in.gov/che/2744.htm>

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**Iowa**

<https://www.iowacollegeaid.gov/sdrf-start>

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**Kansas**

[http://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

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**Kentucky**

<http://cpe.ky.gov/forstudents/consumercomplaints/>

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**Louisiana**

<https://www.ag.state.la.us/ConsumerDisputes>

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**Maine**

<http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf>

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**Maryland**

[http://mhec.maryland.gov/institutions\\_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf](http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf)

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**Massachusetts**

<http://www.mass.edu/forstufam/complaints/complaints.asp>

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**Michigan**

[https://www.michigan.gov/documents/lara/Post-Secondary\\_Student\\_Complaints\\_498839\\_7.pdf](https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf)

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**Minnesota**

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

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**Mississippi**

[http://www.mississippi.edu/mcca/student\\_complaint\\_process.asp](http://www.mississippi.edu/mcca/student_complaint_process.asp)

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**Missouri**

<https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

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**Montana**

<http://mus.edu/che/arsa/StateAuthorization/Students.asp>

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**Nebraska**

<https://nebraskalegislature.gov/laws/statutes.php?statute=85-2418>

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**Nevada**

[http://cpe.nv.gov/Students/Students\\_Home/](http://cpe.nv.gov/Students/Students_Home/)

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**New Hampshire**

<https://www.education.nh.gov/highered/compliance-allegation.htm>

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**New Jersey**

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

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**New Mexico**

<http://www.hed.state.nm.us/institutions/complaints.aspx>

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**New York**

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

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**North Carolina**

[http://www.northcarolina.edu/sites/default/files/documents/student\\_complaint\\_form.pdf](http://www.northcarolina.edu/sites/default/files/documents/student_complaint_form.pdf)

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**North Dakota**

[tanya.spilovoy@ndus.edu](mailto:tanya.spilovoy@ndus.edu)

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**Northern Mariana Islands (Commonwealth of the)**

<http://www.marianas.edu/content.php?id=5&cat=94>

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**Ohio**

<https://www.ohiohighered.org/students/complaints>

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**Oklahoma**

<http://www.okhighered.org/admin-fac/sara/#concerns>

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**Oregon**

<https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

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**Palau (Republic of)**

[tellei@palau.edu](mailto:tellei@palau.edu)

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**Pennsylvania**

<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1>

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**Puerto Rico**

[http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA\\_Complaint\\_Process.pdf](http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf)

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**Rhode Island**

<http://www.ribghe.org/8a1031912.pdf>

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**South Carolina**

[http://www.che.sc.gov/CHE\\_Docs/AcademicAffairs/License/Complaint\\_procedures\\_and\\_form.pdf](http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf)

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**South Dakota**

South Dakota Attorney General, (605) 773-3215

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**Tennessee**

[https://www.tn.gov/content/dam/tn/thec/bureau/student\\_aid\\_and\\_compliance/dpsa/Complaint\\_Form\\_\(Rev.\\_12.16\)\\_1-26-17.pdf](https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/Complaint_Form_(Rev._12.16)_1-26-17.pdf)

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**Texas**

<http://www.thecb.state.tx.us/reports/DocFetch.cfm?DocID=8616&Format=PDF>

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**Utah**

<https://dcp.utah.gov/complaints/index.html>

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**Vermont**

<http://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

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**Virgin Islands (United States)**

wwbenjamin@doe.vi

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**Virginia**

<https://form.jotform.com/61675518201150>

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**Washington**

<http://www.wsac.wa.gov/student-complaints>

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**West Virginia**

<http://www.wvhepc.edu/wp-content/uploads/2015/10/Student-Complaint-Process-revised-3.pdf>

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**Wisconsin**

<https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx>

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**Wyoming**

<https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>